

Terms of use

Terms of use represent an agreement between DATAEDGE CONSULTING DOO BELGRADE and any person who visits the website www.tablestar.com and uses our services. Use of our service (including navigation through the website) implies acceptance of these Terms by the user.

DATAEDGE CONSULTING DOO BELGRADE (hereinafter defined as "our", "company", "tablestar", "intermediary") is the owner of the web and mobile application "tablestar" together with all information and database (documents, program codes, logos, files, texts, graphics, etc.) contained in the service. Copying, reselling, publishing and / or modifying any part of the web and mobile services without the prior written consent of DATAEDGE CONSULTING DOO BELGRADE is strictly prohibited.

These Terms of Use apply to the services offered by the Company, as well as all content on the Tablestar website.

The tablestar service can use basic user information to send notifications via SMS or email.

tablestar, in accordance with applicable regulations, offers the right to access, use and display its content located on the website. However, these rights do not include the transfer of ownership of the service or the content displayed on it. For this reason, as a user of the "tablestar" service:

1. you must respect all copyrights and other proprietary rights relating to the copying of content and materials on the Website
2. you may not modify the Website and its content in any way, or reproduce or use it publicly.

The website and mobile application "tablestar" automatically translates the Terms of Use into English via the Google Translate application, but the Serbian version of the Terms of Use is the original and valid version on the basis of which the relationship between us and the service user is based. If there is any conflict between the Terms of Use in Serbian and the Terms of Use translated into English, the Serbian version shall prevail.

User account

As a registered user of the Tablestar web service and the Tablestar mobile application, you are responsible for updating and maintaining information regarding your account, password, and ensuring limited access to your computer and accept responsibility for all activities performed through your account.

The user account can be blocked in case of any abuse of the web and mobile services "tablestar" by the user.

Personal data

Personal data collected by our service will be used exclusively in accordance with our Privacy Policy.

The condition for using the "tablestar" service is that your personal data is accurate and complete.

Based on our legitimate interest, we can send you newsletters after you place your first order on the tablestar website. The newsletter may contain offers with promo codes, discounts, promotions and other marketing activities or news about the "tablestar" service.

If you do not wish to receive email notifications from us, you can always unsubscribe by clicking on the Unsubscribe link in each of our newsletters, or you can email us at info@tablestar.com with a request to unsubscribe.

Please see our Privacy Policy for more details.

Prices for food reservations online

The web service and the "tablestar" application provide an online food reservation service at no additional cost. As a user, you pay the price of the ordered products as stated in the menu when booking. Some partner restaurants may charge for delivery at a price that is clearly stated in the booking process.

Prices and products offered by clubs, cafes, restaurants, bars

Information on the "tablestar" website and mobile application related to prices, specifications and availability of products (food, drinks) are obtained from partner clubs, cafes, restaurants, bars. There is a possibility that the information on the "tablestar" website may differ from the information in the partner menu. In case you have noticed that the price of the service published on the "tablestar" site is different from the price of the service in a club, cafe, restaurant or bar, contact us, because it also represents non-compliance with the partnership agreement, which is not fair to our service users.

Web and mobile service "tablestar" are not responsible for the prices of catering services, nor for their quality.

Service reservation

Hospitality services are provided by partner restaurants. Upon arrival for a reservation made through the TableStar website, guests must notify a staff member. TableStar website benefits for each reservation are detailed in the reservation section. If guests already receive internal benefits from the venue, such as discounts or special offers noted on the reservation bill, then TableStar will not be able to provide its application benefits, including cashback.

Checking the status of your reservation

After booking catering services via the "tablestar" website or mobile application, the caterer or our representative of the "tablestar" technical support service may request verification of the given data, before accepting the reservation. The caterer is authorized to contact you for verification and reserves the right to refuse the reservation.

Use of the website by minors

A minor who has reached the age of 15 may independently give consent for the processing of personal data in the use of information society services.

If it is a minor who has not reached the age of 15, for the processing of personal data, the consent must be given by the parent exercising parental rights, ie another legal representative of the minor.

After accepting these Terms of Use, the user confirms that he is more than 15 years old, or that, if he is under 15 years of age, he has obtained the consent of a parent exercising parental rights or another legal representative, and we are authorized to take measures to determining the giving of the necessary consent.

Changes

DATAEDGE CONSULTING DOO BELGRADE reserves the right to supplement or amend the applicable Terms of Use of the "tablestar" service at any time. An amendment to the Terms shall enter into force upon notification of such amendment. The notice may be sent in any manner, including, but not limited to, the publication of the new Terms of Use on the Tablestar website and the mobile application. Any use of the service after such a change will imply acceptance of those changes, addition or deletion of the Terms of Use by the user. DATAEDGE CONSULTING DOO BELGRADE may at any time suspend, change or discontinue any options of the "tablestar" application, including the availability of photographs or descriptions of any product or service.

Disclaimer

DATAEDGE CONSULTING DOO BELGRADE, its employees and associates shall in no case be subject to any consequences due to accidental, indirect or special damages, costs or penalties, including but not limited to loss of earnings, business interruption, loss of information, loss of customers, loss property, damage to property or claims of third parties arising out of or in connection with the use, copying or presentation of the "tablestar" and its contents.

Use of the "tablestar" service is subject to the Terms of Use in effect at the time of use of the Web and mobile services. Users should periodically check the Terms of Use, where they will be notified of any changes to the Terms.

Correction, modification or deletion of data

DATAEDGE CONSULTING DOO BELGRADE allows users to correct, change, add or delete their personal data and data provided during user registration or use of our services. If you choose to delete your personal information, the application will automatically remove that information. For the protection and safety of users, DATAEDGE CONSULTING DOO BELGRADE will have to make sure that the person whose data is being changed is the same person who performed the registration. If you wish to access, modify or delete your personal information, send an email to office@tablestar.com. Please note that we will do everything possible to protect your personal information. Also keep in mind that only you can protect your password, so don't share it with others.

Periodic changes

DATAEDGE CONSULTING DOO BELGRADE is constantly in the process of expanding, updating and improving its website and all related services, and thus updating these Terms. We encourage you to read these Terms of Use regularly to keep up to date with content changes. These terms of use will be changed from time to time with user notifications.

Administrative law and jurisdiction

Terms of use and their changes are regulated by laws and other regulations of the Republic of Serbia. Any dispute arising in connection with these Terms, and which cannot be settled amicably, may be settled before a competent court in Belgrade.

Payments

Users do not pay for the "tablestar" service.

Payment for reserved catering services is made directly at the caterer.

"Guest code" (codes for obtaining a discount on catering services)

When booking the selected catering facility, the "tablestar" application assigns the user a "guest code".

With the guest, the user of the service receives through the application, when 1) confirms the reservation in case of open reservation 2) waiter / manager accepts the reservation if it is made "on request"

When using the catering service, the user as a guest of the catering facility, gives the user information about the received "guest code", based on when he acquires the right to use the reservation and benefits published by the caterer.

Based on the "guest code", the caterer, using the application, identifies all the necessary information about the reservation and the reserved conditions of use of catering services.

"Guest code" is generated automatically by the application, after the executive data entry (required fields).

"At the guest", is forwarded to you as the end user of the application, via mobile telephony - via SMS.

All conditions for the use of reserved catering services are determined exclusively by the caterer, and the caterer bears full and independent responsibility for the provision of catering services according to the reserved conditions.

This part of the Terms of Use refers to the "guest code" and "promo code" issued in accordance with the promotions that can be used on the "tablestar" service.

The "Guest Code" assigned to the user is also subject to these Terms of Use. Additional terms can be found on the printed promo code or email sent to the user.

The user can use the promo code only through online booking via the "tablestar" website or mobile application.

"Guest code" can be used only by the user of the "tablestar" service, duly registered before the date of assigning the "guest code".

The currently active "guest code" is valid for one use only and then expires. The user guarantees that he will not be available to persons. The right to use the discount refers to the original / authorized recipient of the "guest code". The user cannot transfer his "guest code" to another person.

DATAEDGE CONSULTING DOO BELGRADE does not bear any responsibility for any loss, rejection, withdrawal, cancellation of the "guest code" or inability to use it by the user.

DATAEDGE CONSULTING DOO BELGRADE reserves the right to amend or supplement the applicable Terms and Conditions of the promo code. Such changes, amendments or deletions to these Terms shall take effect immediately upon notice that may be given in any way, including, but not limited to, notices under the Terms of Use on the Website. After the change of the Terms of Use, any use of the "tablestar" service will be considered acceptance of these changes.

Contact

For any questions or information about "tablestar" you can send a message to office@tablestar.com.